# GENUINE CAKE COMPANY LTD T/A GC COUTURE PRIVACY POLICY

This Privacy Policy describes how your personal information is collected, used and shared when you visit or make a purchase from <a href="https://www.gccouture.co.uk">www.gccouture.co.uk</a> (the 'Site")

#### PERSONAL INFORMATION WE COLLECT

When you visit the Site, we automatically collect certain information about your device, including information about your web browser IP address, time zone, and some of the cookies that are installed in your device. Additionally, as you browse the Site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the Site, and information about how you interact with the Site. We refer to this automatically-collected as "Device Information."

We collect Device Information using the following technologies.

"Cookies" are data files that are placed on your device or computer and often include an anonymous unique indentifier. For more information about cookies about cookies, and how to disable cookies, visit <a href="http://www.allaboutcookies.org">http://www.allaboutcookies.org</a>.

"Log Files" track actions occurring on the Site, and collect data including IP address, browser type, internet service provider, referring/exit pages, and date/time stamps.

"Web beacons" tags and pixels are electronic files used to record information about how you browse the Site. Additionally when you make a purchase or attempt to make a purchase through the Site, we collect certain information from you, including your name, billing address, shipping address, payment information (including credit card numbers)., email address, and phone number. We refer to this information as 'Order Information." When we talk about "Personal Information" in this Privacy Policy, we are talking both about Device information and Order Information.

### HOW DO WE USE YOUR PERSONAL INFORMATION?

We use the Order Information that we collect generally to fulfil any orders through the site (including processing your payment information, arranging for shipping, and providing you with invoices and /or order confirmations). Additionally we use this Order Information to:

Communicate with you;

Screen our orders for potential risk or fraud; and

When in line with the preferences you have shared with us, provide you with information or advertising relating to our products or services.

We use the Device Information that we collect to help us screen for potential risk and fraud (in particular, your IP address), and more generally to improve and optimize our Site. (for example, by generating analytics about how our customers browse and interact with the Site, and to assess the success of our marketing and advertising campaigns)

### SHARING YOUR PERSONAL INFORMATION

We share your Personal information with third parties to help us use your Personal information, as described, for example we use Google Analytics to help us understand how our customers use the Site – you can read more about how Google uses your Personal Information here; <a href="http://www.google.com/intl/en/poilicies/privacy/">http://www.google.com/intl/en/poilicies/privacy/</a>. You can also opt out of Google here <a href="http://tools.google.com/dlpages/gaoptout">http://tools.google.com/dlpages/gaoptout</a>.

Finally, we may also share your Personal Information to comply with applicable law and regulations to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise to protect our rights.

### BEHAVIOURAL ADVERTISING

As described above, we use your Personal Information to provide you with targeted advertisements or marketing communications, we believe may be of interest to you. For more information how targeted advertising works, you can visit Network Advertising Iniatiative's ("NA1") educational page

https://www.networkadvertising.org/understanding/how-does-it-work.

You can opt out of targeting advertising by:

FACEBOOk https://www.facebook.com/settings/?tabs=ads

GOOGLE https://www.google.com/settings/ads//anonymous

Additionally, you can opt out of some of these by visiting Digital Advertising Alliance's opt-out at https;//optout.aboutads.info/.

## DO NOT TRACK

Please note that we do not alter our Site's data collection and use practices when we see a DO NOT Track signal from your browser.

### YOUR RIGHTS

If you are a European resident, you have the right to access personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below.

Additionally, if you are a European resident we note that we are processing your information in order to fulfil contracts we might have with you or otherwise to pursue our legitimate business interest listed above, additionally please note that your information will be transferred outside of Europe, including Canada and the United States

## DATA RETENTION

When you place an order through the Site, we will maintain your Order Information for our records unless and until you ask us to delete this information.

### **CHANGES**

We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

## **CONTACT US**

For more information about our privacy practices, if you have any questions, or if you would like to make a complaint, please contact us by email at <a href="mailto:info@gccouture.co.uk">info@gccouture.co.uk</a> or by mail using the details provided below

Genuine Cake Company, T/A GC Couture 411 Uxbridge Road Hatch End Middlesex HA5 4JR